

Electronic Locks-Digilock: Essential steps for managing an e-lock program

Congratulations on your purchase of Great Openings product with an electronic lock. Our electronic locks are powerful tools; you'll find features to address virtually any single or multi-user function needed at your facility. With that versatility comes the potential for confusion for your lock users; the following suggestions will help you to create an e-lock management program to ensure success.

The time to create your lock code management program is BEFORE INSTALLATION OF YOUR NEW LOCKERS/CABINETS.

Management control of electronic locks is similar to managing a physical key control system; master "keys" must be closely guarded.

When your new lockers/cabinets are delivered, each will include this sticker on the outside:

IMPORTANT

Directions for operating your electronic lock:

All locks are initially set to a factory default code of C and the key symbol .

To unlock, enter C and the key symbol and then rotate the knob 90°.

A large (yellow) envelope was sent with your order that contains best practices for managing your electronic locks and instructions for programming the locks. If you cannot locate the yellow envelope please contact your supplier.

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Prepare your locker management program as follows:

- Read the e-lock product guide carefully and determine how you want to program the locks. Develop a plan
 for how the locks will be programmed at time of installation. You may want to use different lock features in
 different areas or departments.
- You will need manager and programming keys to be able to program the locks. These should be ordered ahead of time.
- The Digilock instruction manual, included in this packet, provides detailed instructions on each of the e-lock many capabilities. If you need additional guidance or technical support, please call Great Openings Customer Service: 888.712.8582.
- See the Digilock product guide for your lock for programming information and the back of the guide has troubleshooting tips.
- If the manager keys and programming keys are lost or stolen you will need to contact Great Openings for a reset key or drill the lock out to get into the units.
- The Master reset keys are only good for a set time they have an expiration date.
- Each electronic lock has a serial number on the back of the lock. This is only needed for warranty claims.

Care and cleaning:

The electronic lock is intended for indoor use only. To clean the lock surface, use a non-acid based cleaner on a cotton cloth. Do not spray cleaner directly onto the lock surface.

