

Product/Parts Replacement Request



In order to assist you more promptly and to ensure that your order is filled correctly, we ask that you please take a moment to fill in the information below. Once complete, save pdf and email to gocustomer@greatopenings.com

Date _____

E-Mail _____

Company _____

Contact Name _____

Phone _____

Description of Problem: _____

Part Number Affected _____
Dealer P.O. # Affected _____
G.O. Sales Order # Affected _____
Quantity Affected _____

Part Number Affected _____
Dealer P.O. # Affected _____
G.O. Sales Order # Affected _____
Quantity Affected _____

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Dealer P.O. # Affected _____
G.O. Sales Order # Affected _____
Quantity Affected _____

- Yes No Was the damage discovered when the product was delivered?
- Yes No If yes, was it noted on the Bill of Lading?
- Yes No Was the damage found when the packaging was removed? (Considered "concealed damage")

 **Please attach pictures in your email that show damage clearly.**

Business Name _____

Address 1 _____ Address 2 _____

City _____ State _____ Zip _____ Country/Province _____

Tagging Info _____

Attention _____ Phone _____

**Please return this request to your Great Openings Customer Service Representative
or gocustomer@greatopenings.com Questions - Call 888-712-8582**